

# **GRIEVANCE REDRESSAL COMMITTEE**

Grievance Redressal Committee is formed in DIPS NURMAHAL comprising of Mrs.Poonam Sharma (Principal), Ms. Subodh Rani, Ms. Kamaljit Jutla, Ms. Gurdeep Kaur, Mrs. Navjeet Hanspal, Ms. Monika Bhaskar, Mr. Manmohan Singh

## **Its objective**

To develop a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious educational atmosphere in the institute.

## **Minutes of the meeting of Grievance Redressal**

**April 2024**

- The Principal of the school appointed the above mentioned committee to function as Grievance Redressal Committee cell.
- It was decided in the committee to prevent cases of harassment in schools and to create an environment friendly for all students.
- The committee planned the ways to maintain discipline in the school and appointed members of the student council as the active guards and workers.
- The committee members worked on the corners to give a chance to the student to ventilate their feelings. The students should be made comfortable with the members of committee.

# **Minutes of the meeting of Grievance Redressal**

## **July 2024**

- The students were encouraged to expressing their grievances/problems freely and frankly without any fear of being victimized.
- The students were directed to uphold the dignity of the school by ensuring strife free atmosphere in the school through promoting cordial student- student relationship and student teacher relationship.
- The students were advised to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises.
- Members of the student council presented a NUKKAD NATAK to encourage sharing of problems.

# **Minutes of the meeting of Grievance Redressal**

## **August 2024**

- The teachers were sensitized to avoid corporal punishment as corporal punishment is appropriate and illegal.
- Then teachers were told to be vigilant against the bullying. As the senior/strong students were seen to be bullying the weak and sensitive ones.
- The teachers were told to guide the students against playing the violent games on mobile like PUBG and BLUE WHALE games.

# **Minutes of the meeting of Grievance Redressal October 2024**

The students were educated to refrain from inciting students against other students, teachers and school administration. As their school is their own property and amiable environment should be created for healthy interactions.

- The staff members were acknowledged to be affectionate to the students and not to behave in a vindictive manner towards any of them for any reason.
- The students were informed that violation of ragging and disciplinary rules has to be urgently brought to the notice of the committee and strict disciplinary action will be taken against the defaulters.
- The problematic cases will be referred to the counselor and if needed, parents should also be called and counseled.
- If any child feels himself in distress, can approach telephonically through suggestion box or by sending E-mail.
- The problem of the student will be kept secret.

## **Minutes of the meeting of Grievance Redressal November 2024**

- The teachers were sensitized that they should not allow the students to drive vehicles without valid license and helmet.
- Teasing of any kind should be discouraged.

## **Minutes of the Meeting Of Grievance Redressal Jan 2025**

- It was decided to use positive, friendly ways to resolve the crisis than punitive steps, which disturb the system.
- To reassure students that the authorities would act impartially and will try to resolve the matter as amicably as possible.
- The students were directed to present their issues without prejudging or commenting.
- Students were encouraged to be friendly and should share any issue even if they notice that somebody else is being oppressed.
- E-mail IDs should be circulated afresh and talk in the assembly should be conducted.